

DFW Airport Prepared to Help Customers Travel Safely this Summer



(DFW AIRPORT, Texas – June 11, 2020) – Dallas Fort Worth International (DFW) Airport is ready to safely welcome customers this summer. As passenger numbers increase, customers should stay informed to know what to expect on their next visit to the Airport.

“Since January, DFW Airport has been committed to enhanced sanitization and safety measures,” said Ken Buchanan, executive vice president of revenue management at DFW Airport. “Now that more customers are returning to airports, we’re asking that everyone do their part to create the safest travel experience possible.”

The health and safety of customers, partners and employees is the top priority at DFW Airport. To ensure the well-being of the entire

DFW Airport community, customers can do their part by following Centers for Disease Control and Prevention (CDC) guidelines, including:

- Wearing a face covering in public
- Washing their hands with soap and water for at least 20 seconds
- Avoiding touching their eyes, nose, or mouth
- Keeping six feet of physical distance from others
- Covering coughs and sneezes

Personal protective equipment, including face coverings, is currently available at the following concessionaire locations throughout the terminals:

- Hudson News: A13
- CNBC: A17, E28
- 7-Eleven: A25, C11, D21, E13
- Southwest News: A34
- Texas Monthly: B12
- Culture Map: B22
- Hudson News: B43
- Univision: C19, D34
- KXAS: E31

DFW Airport is continually evolving its health and safety processes and procedures, with a focus on enhanced cleaning and touchless technology. Efforts include:

- All DFW Airport employees are required to wear face coverings when interfacing with customers at parking plazas and terminals
- A dedicated Strike Cleaning Team, consisting of 165 dedicated members, who in addition to our custodial contractors focus on increased cleaning frequencies of touch points in all five terminals
- Enhanced cleaning at TSA security checkpoints and adjacent seating and holding areas, as well as sanitization of divesting bins at checkpoints
- Enhanced cleaning in the CBP Federal Inspection Services (FIS) areas
- Smart Restroom implementation throughout the terminals offering a touchless experience that includes auto soap dispensers, single-touch paper towel dispensers and auto faucets
- Plexiglass shields have been installed at most TSA security checkpoints and CBP document inspection locations, and are being installed throughout terminals in areas where employees will have direct interactions with customers
- Graphics and signage are being installed throughout the terminals to encourage and aid in social distancing protocols

For the latest traveler information, including impacts and closures, visit dfwairport.com/covid19.

About Dallas Fort Worth International Airport:

Dallas Fort Worth International (DFW) Airport warmly welcomed more than 75 million customers in 2019, making DFW one of the most frequently visited superhub airports in the world. DFW is ranked third in operations and tenth in passengers by Airports Council International. Centered between owner cities Dallas and Fort Worth, Texas, DFW Airport also serves as a

major job generator for the North Texas region by connecting people through business and leisure travel. For more information, visit the DFW [website](#) or download the DFW Mobile App for [iOS](#) and [Android](#) devices.

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